

WHAT

EpicCare Link is UMass Memorial Health Care's secure online tool for connecting private and referring physicians and their staff to UMass Memorial Health Care's resources and patient information. It provides view-only access to patients' health record, including hospitalizations and specialist referrals, as well as real-time clinical data, for those who don't have full Epic access. EpicCare Link is compliant with state and federal regulations for the release of Protected Health Information (PHI).

WHY

EpicCare Link's features includes:

- An intuitive, easy-to-use web application
- Ability to view patient clinical history, including discrete results, reports and images
- Event notification (a patient's emergency room visit)
- Secure messaging to and from UMass Memorial staff regarding patient care, including referral requests.

HOW

EpicCare Link access is based on role. Please reference the Access Options chart on the back of this page.

Physicians' view-only access enables them to see the following information from the UMMHC patient's health record:

- Lab results
- Diagnostic results/reports
- Hospitalization records
- Procedural information
- Discharge instructions
- Progress notes
- Medications
- Allergies
- Medical history
- Problem list and diagnoses

WHEN

EpicCare Link will be available as of October 1, 2017

WHO

Community-affiliated clinicians with whom UMass Memorial shares patients.

CONTACT

Have a question about EpicCare Link?
Please email
epicproject@umassmemorial.org.

See other side →

UMass Memorial Health Care Epic Access Options – Access and Functionality by Role

Who am I?	What access will I get?	Is there training? How do I get training?	When do I get access? How do I get access?
<p>Provider who treats patients at any UMMHC facility.</p>	<p>Full Epic</p> <ul style="list-style-type: none"> ▪ Full Epic functionality ▪ Same as hospital users 	<p>Yes. Training consists of e-learning modules, classroom sessions and a personalization lab.</p> <p>Talk to your department Administrator/Manager before registering at http://www.healthstream.com/hlc/ummhc</p>	<p>Post completion of training and passing the proficiency assessment, a user ID and password will be provided.</p>
<p>Providers who do not treat patients at any UMMHC facility and their office staff.</p>	<p>EpicCare Link</p> <ul style="list-style-type: none"> ▪ View-only access to patient information and the ability to monitor events ▪ In Basket, secure messaging 	<p>No formal training. Online training documents and videos are available</p>	<p>After the initial introduction from your Physician Liaison and fulfillment of necessary paperwork via your Site Administrator</p>