GROUP TALK
UMASS MEMORIAL MEDICAL GROUP

UMass Memorial Health
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NOVEMBER 3, 2026

LEADERSHIP UPDATE: WELCOME RACHEL WASSERSTROM



We are pleased to welcome Rachel Wasserstrom to UMass Memorial Medical Group as Vice President of Administration and Operations. Reporting to Mo Bresee-Ferreira, Rachel will serve as a key member of the Medical Group leadership team.

Rachel brings more than 20 years of leadership experience in academic medical centers and integrated health systems. Throughout her career, she has helped organizations improve operations, expand access to care, support growth and strengthen collaboration among clinical, administrative and executive teams. In addition to her healthcare leadership experience, Rachel teaches in a master's degree program at Harvard Medical School, where she also serves as an Associate Director. Most recently, she has held senior leadership roles at Emerson Health, Tufts Medical Center and Massachusetts Eye and Ear.

In her new role, Rachel will work closely with leaders across the Medical Group to optimize operations, support our teams, and identify opportunities to improve how we work together. She has deep experience designing and optimizing administrative structures for medical groups, standardizing workflows and mentoring high-performing administrative teams while partnering with physician and hospital leaders to advance quality, access and growth.

Rachel joins us at an important time as we continue to focus on ensuring the long-term sustainability of the Medical Group. She looks forward to working alongside our Department Chairs, Executive Directors, physicians, APPs, administrators and operational leaders to help drive forward our shared mission to provide high-quality care to our patients, their families and the communities we serve.

Please join us in welcoming Rachel to UMass Memorial.