

## UMass Memorial DCU Center Field Hospital: An important part of your COVID-19 treatment.

In times when so many things are different, some things should stay the same. The exceptional medical care provided at UMass Memorial Medical Center is one of those constants that you can count on regardless of your condition, which campus you are on or what your personal wellness goals are.

In order to make sure that we can treat all our patients, we have expanded our capacity during the COVID-19 pandemic by opening the UMass Memorial DCU Center Field Hospital. It's a state-of-the-art facility that has been an example for best practices around the country since it first opened on April 9.

The UMass Memorial DCU Center Field Hospital welcomes patients like you who are being treated for COVID-19 and whose conditions are improving. Transferring stable patients to the UMass Memorial DCU Center Field Hospital during the pandemic is an important way that hospitals ensure all patients have access to the level of clinical care they need.

We want you to know some important things about the UMass Memorial DCU Center Field Hospital:



**1. The medical care you receive at the UMass Memorial DCU Center Field Hospital will be the same as the care you would receive at any other UMass Memorial Medical Center campus.**

We have paid close attention to ensure that all therapies available at our University and Memorial campuses are also available at the UMass Memorial DCU Center Field Hospital. There will be no change in the quality or intensity of your care. This includes providing interpreter services at no cost to you in the language you prefer to receive your health information.

## **2. Our unique environment allows greater mobility, flexibility and patient comfort.**

At the UMass Memorial DCU Center Field Hospital, while each patient has a private care area, patients can move around outside of their room and take advantage of our patient lounge and the simple freedom to take a walk. We have a well-furnished patient lounge with premium television options. All patients have an iPad to use the internet, watch television and have video calls with family.

We provide high level physical therapy and exercise equipment to get you back on your feet faster.

## **3. Our sole focus at the UMass Memorial DCU Center Field Hospital is COVID-19 care.**

Our staff at the UMass Memorial DCU Center Field Hospital takes care of COVID-19 patients all day, every day. Our patients get the attention they need from our team of nurses, doctors, respiratory therapists, social workers, physical and occupational therapists, and personal care attendants (PCAs). These caregivers, along with many others, have chosen to work here and be a part of the response to COVID-19 because of their passion to care for patients.



At UMass Memorial Medical Center, we're working relentlessly to ensure that you receive the best COVID-19 care possible. The UMass Memorial DCU Center Field Hospital is a key part of your COVID-19 treatment and an important part of ensuring we can offer COVID-19 care for all those in our community who need it.

We look forward to welcoming you to the UMass Memorial DCU Center Field Hospital as you continue down your path of recovery from COVID-19.

"My family and I cannot begin to thank all of you for the wonderful care I received at the DCU Center Field Hospital. All of you — nurses, PCAs, respiratory therapists, doctors, medical students, cleaning crew and anyone else I might have forgotten — worked in a tough environment ... with skill and compassion. I will be forever grateful, and we wish the best for you and you families in this holiday season."

**– From A Grateful Patient**