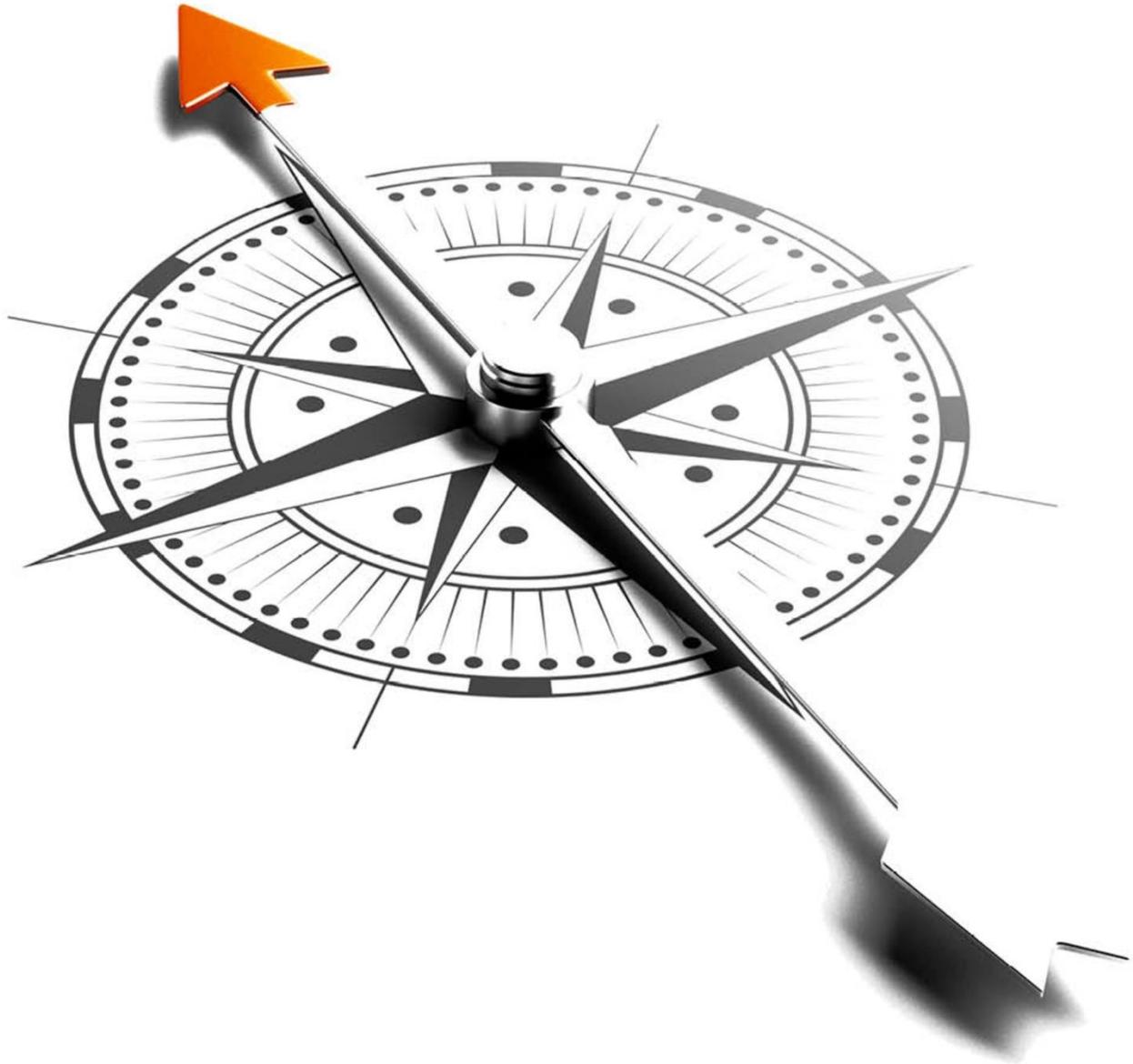


Q&A/Resources

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HOW TO LEARN MORE:



If you have a detailed question about the UMass Memorial Code of Ethics and Business Conduct or a question about the right thing to do in relation to UMass Memorial, please reach out to the appropriate resource listed below.

RESOURCE:	CONTACT:
EthicsPoint, our confidential reporting system	844-744-9212 umassmemorial.ethicspoint.com
Privacy and Information Security	508-334-5551 privacyandsecurity@umassmemorial.org
UMass Memorial Health Chief Compliance Officer	508-334-0008
UMass Memorial Health Chief Privacy Officer	508-334-6184
UMass Memorial Health Revenue Cycle Chief Compliance Officer	508-334-8974
UMass Memorial Accountable Care Organization Chief Compliance Officer	508-334-2108
UMass Memorial Health – Community Healthlink Chief Compliance and Privacy Officer	508-438-5578
UMass Memorial Health – Harrington Hospital Chief Compliance and Privacy Officer	508-765-3015
UMass Memorial Health – HealthAlliance-Clinton Chief Compliance and Privacy Officer	978-466-2136
UMass Memorial Health Laboratory and Pharmacy Compliance Officer	508-334-8976
UMass Memorial Health – Marlborough Hospital Chief Compliance and Privacy Officer	508-486-5720
UMass Memorial Medical Center Chief Compliance Officer	774-442-9450
UMass Memorial Medical Group Chief Compliance Officer	774-442-9450
UMass Memorial Health Manager, Professional Billing Compliance	508-334-5593

RESOURCE:	CONTACT:
UMass Memorial Health Chief Medical Officer	508-334-7746
UMass Memorial Medical Center Chief Medical Officer	774-442-3797
UMass Memorial Community Hospitals Chief Medical Officer	978-466-2005
Employee Assistance Program	866-263-3525
Environmental Health and Safety	508-856-3985
Human Resources Department	508-334-5100
Internal Audit	508-334-9970
Interpreter Services	774-441-6793
Marketing and Communications	508-793-5394
Office for Diversity, Equity, Inclusion and Belonging	774-443-0504
Office of the General Counsel	508-334-1700
Office of Philanthropy	774-437-GIVE (4483)
Risk Management Department (Harrington)	508-765-3132
Risk Management Department (HealthAlliance-Clinton)	978-466-4337
Risk Management Department (Marlborough)	508-486-5518
Risk Management Department (UMMMC)	774-443-7475

February 1, 2023