



*UMassMemorial*  
*HealthAlliance-Clinton Hospital*

## Call-Ahead Testing Arrival Instructions – What to Expect

- Upon arrival to the UMass Memorial HealthAlliance-Clinton Hospital (60 Hospital Road, Leominster, MA) look for the signs with arrows directing you to “lab tent.”
- Drive into main entrance for hospital and follow sign, remain in vehicle and keep all windows rolled up until instructed otherwise by staff.
- Upon arrival, we will validate order.
- **Patients will need a cell phone to call a dedicated registration line to register accordingly (978-466-2627)**, so please have a mobile phone available. If a patient doesn't have a mobile phone, they will be given the appropriate number to call, and will be instructed to leave the premises and only return once they have registered.
- Once the patient is registered, they will be instructed to approach the testing tent.
- The nurse will perform the nasal swab and provide further instructions.
- You will depart the testing tent following the signage and directions from personnel.
- Wait times will vary and be 100% dependent on the number of people ahead of you.
- We appreciate your patience during this time.