UMass Memorial Medical Center

UMass Memorial Medical Center (the “Hospital Facility”) does not employ its own physicians to perform medical services. Each physician or other third-party provider, if any, bills for their own medical services and follows their own financial assistance and billing and collection procedures. Accordingly, the following services provided by the physicians or other third-party providers, are not covered by the UMass Memorial Medical Center Financial Assistance and Credit and Collection Policy.

Allergy & Immunology
Ambulance (Air/Land)
Anesthesiology
Audiology
Behavioral Health
Cardiology
Cardiovascular Disease
Critical Care Medicine
Dentistry
Dermatology
Durable Medical Equipment
Ear, Nose, Throat
Emergency Medicine
Endocrinology
Gastroenterology
Geriatrics, Palliative Care & Post-Acute
Hematology/Oncology
Infectious Disease
Internal Medicine
Laboratory (Quest)
Nephrology
Neurology
Obstetrics & Gynecology
Occupational Medicine
Orthopedic
Pathology (Anatomic and Clinical)
Pediatrics
Physical Medicine & Rehabilitation
Primary/Family Medicine
Psychiatry
Pulmonary Medicine
Radiology
Renal Medicine
Rheumatology
Sport Medicine
Surgery
Telemedicine
Vision

Only emergency or other medically necessary care provided within the Hospital Facility by the Hospital Facility itself is covered by the Hospital Facility’s Financial Assistance and Credit and Collection Policy – i.e., the Financial Assistance and Credit and Collection Policy apply only to (i) emergency or other medically necessary care provided by employees (e.g., nurses) of the UMass Memorial Medical Center and (ii) other costs incurred directly by the Hospital Facility with respect to the provision of such care.