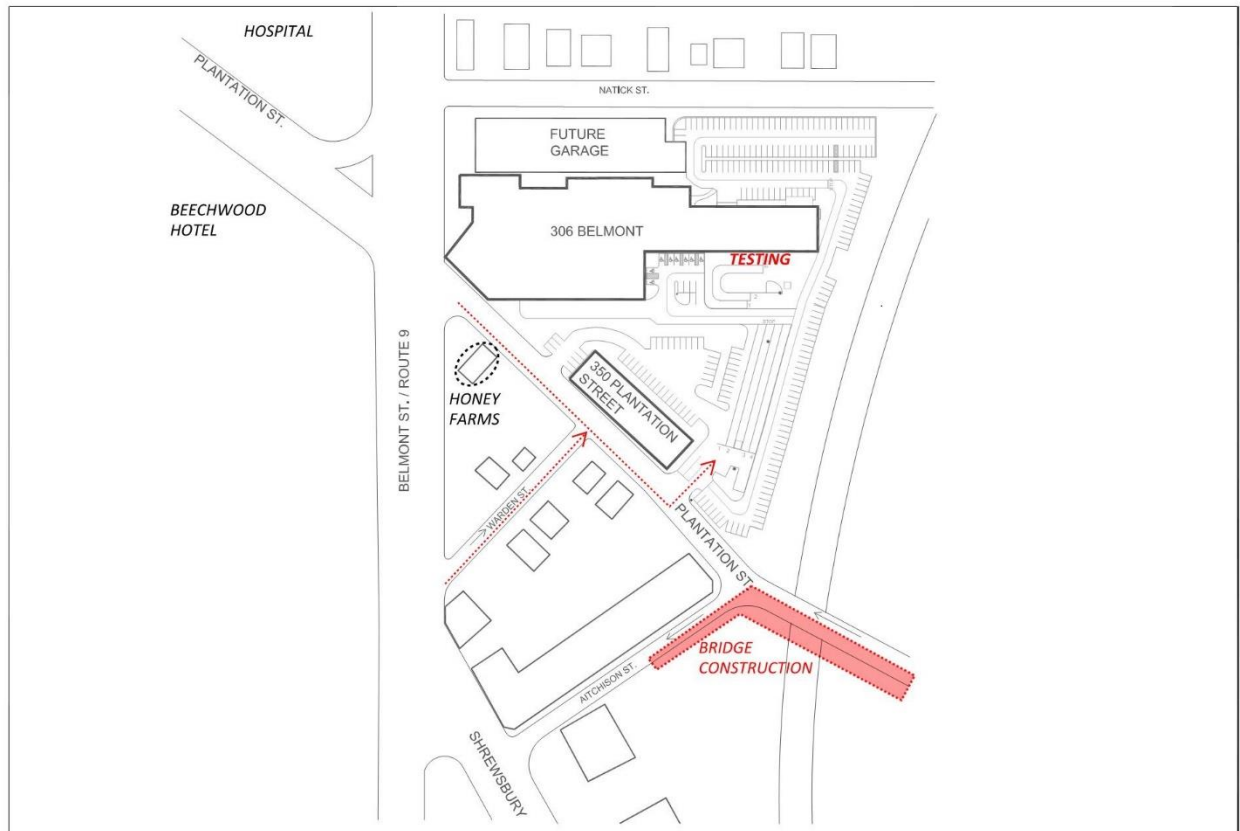


COVID-19 Drive-Thru Testing

350 Plantation Street, Worcester, MA 01605



Sign up for myChart, our easy-to-use, secure patient website that gives you access to your health information.

Visit: www.umassmemorial.org/mychart

TESTING ARRIVAL INSTRUCTIONS

WHAT TO EXPECT

How do I prepare for my test?

Do not eat or drink, brush your teeth, use mouth wash, chew gum or wear lipstick for 30 minutes prior to collecting your sample. You'll be turned away and asked to return if you have eaten or had something to drink.

What happens when I arrive?

- You will be greeted by the valet staff. Remain in your car at all times.
- Please pay close attention to their instructions and drive slowly.
- Your experience will be similar to a drive-thru bank teller.

What is the sample collection process?

- A saliva test is used.
- The valet will hand you a saliva collection kit. Please produce enough saliva by spitting or casually drooling into the tube filling it to the #5 mark on the tube.
- Think of something sour to help increase the fluid in your mouth.
- No productive coughing is needed – just liquid saliva.

What if I can't produce saliva?

- You will be given a self-swab kit when you get to the service window.
- Staff will provide instructions and oversight for you. You will rub a Q-tip swab on the inside of each opening of your nose.
- Young children needing our nurse to collect the sample will be provided instruction at the service window when checking in.

What happens at the service window?

- Have your driver's license and insurance card ready to give to the check-in staff.
- Once at the window, place your car in park. You'll be asked to drop these items into the retractable window box.
- Shut your radio off so you can hear and speak with the hospital personnel using the intercom on the box.
- You will be asked for your phone number so we have your correct contact information in the computer system. This is the number your physician's office will call with results.
- Staff will take your sample and label it for testing.

When do I get my results?

Results will be ready in 24 hours. Your physician's office will call you.